

Warranty and Return Policy for Businesses (B2B)

I. Scope and Definition of Business

1. **Scope:** The provisions of this document apply exclusively to contracts concluded between the webshop and buyers qualified as a **Business**.
2. **Business:** A Business is defined according to Act V of 2013 on the Civil Code (Ptk.), Section 8:1. § 4., as a person acting within the scope of their profession, self-employment, or business activity (legal entity, organization without legal personality, individual entrepreneur). These buyers are hereinafter not entitled to the supplementary rights granted by the relevant legislation to Consumers.

II. Right of Withdrawal (Returns)

1. The contract (sale) between the Business (buyer company) and the webshop does not qualify as a consumer contract.
2. The Business (buyer company) is **not entitled** to the 14-day right of withdrawal (return option) without justification, as stipulated in Government Decree 45/2014 (II. 26.) on contracts concluded between absentees.
3. The webshop is **not obliged** to accept the return of faultless, properly functioning products from the Business after the performance (delivery).

III. Mandatory Warranty (Guarantee)

1. The provisions of Government Decree 151/2003 (IX. 22.) on the mandatory warranty for certain durable consumer goods **do not apply** to products purchased by the Business (buyer company).
2. The webshop **does not undertake any voluntary warranty** (guarantee) for products sold to the Business, in addition to the mandatory warranty obligations prescribed by law.

IV. Warranty for Defects (Liability for Defective Performance)

The webshop is subject to the warranty liability for defects prescribed by the **Ptk.**, which is the sole statutory obligation in case of defective product performance:

1. **Warranty Period:** The Business may assert its warranty claims for defects within the **1 (one) year** limitation period calculated from the date of performance (delivery).
2. **Claim Assertion:** The Business may primarily request **repair** or **replacement**, except where the fulfillment of the chosen right is impossible or would involve disproportionate additional costs for the webshop. Secondly, the Business may request a proportional **price reduction**, or – as a last resort, in case of a significant defect – may withdraw from the contract.
3. **Burden of Proof:** Throughout the entire warranty period (1 year), the **Business** (buyer company) bears the burden of proof, meaning it must prove that the cause of the defect already existed at the time of performance (delivery).

4. **Deadline:** The Business must notify the webshop of the defect without delay after its discovery, but no later than **two months** from the discovery.